THUCHILA TOURIST LODGE LIMITED



Post Office Box 4 Phalombe Malawi Central Africa Tel: +265 (0) 1 812 107; Mobile:+265 (0) 888 688 075

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Heaven on Earth for Best Accommodation, Hiking, Food, Conferences & Gateway to Sapitwa

Applications are invited from suitable qualified and experienced individuals to fill the existing vacant position available at Thuchila Tourist Lodge, the most convenient Gateway to Sapitwa in Phalombe.

LODGE MANAGER

The successful candidate will be responsible for:

- Maintaining contact with the guest to ensure guest satisfaction
- ➤ Responding to all guest inquiries and problems
- > Identifying deficiencies and ensuring that corrections are implemented
- ➤ Coordinating the preventive maintenance of the Lodge facilities and equipment with maintenance personnel.
- > Compiling daily sales reports from all designated cost centers and submitting to the relevant authorities.

QUALIFICATIONS, ATTRIBUTES AND EXPERIENCE

The ideal Candidate should;

- ➤ Have a Degree in Tourism/Hotel Management
- ➤ Have a minimum of three years working experience at a busy working environment
- > Be ready to work odd hours
- ➤ Have excellent communication skills, both oral and written (Chichewa and English)

Interested and qualified candidates should submit their applications together with their updated curriculum vitae and copies of certificates and names of **three traceable Referees** to:

The Acting Lodge Manager, Thuchila Tourist Lodge Limited, P.O. Box 4, Phalombe.

-Or-

E-mail: <u>mblvacancies@gmail.com</u>

mblholdingsheadoffice@gmail.com

The closing date for receiving applications is by close of business on Tuesday, 31st January, 2023 and only shortlisted candidates will be acknowledged.